



LEADERSHIP EXCELLENCE PROGRAM

PROGRAM OVERVIEW & INFORMATION

BSB50420

DIPLOMA OF IN LEADERSHIP & MANAGEMENT





LEADERSHIP EXCELLENCE PROGRAM

Developing Leadership Capability



Leadership Excellence
- Dip of L&M



Business
Improvement Initiative



Celebrate Success

Workplace Application
& Assessment



Self-paced
Blended Program



RPL / RCC
Gap Training

LEADERSHIP EXCELLENCE PROGRAM

SKILLSOFT GLOBAL
LEADERSHIP CONTENT

skillsoft



eLearning

- Getting started guide / Induction
- Online Content & Themes
- Mentor Guide
- Clusters of Modules mapped to Dip L&M units of competency



Develop & Implement

- Knowledge Questions and Workplace Application
- Work Based Tasks & Activities
- Assessments submitted after each cluster
- Mentor Support and Feedback



Business Improvement

- Workplace Project / Business Improvement Initiative
- Transition of learning to the workplace



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Final Project Report

- Project Final Report
- Final Assessment
- Celebrating Success



LEADERSHIP EXCELLENCE PROGRAM OUTLINE

LEARNING PATHWAY



Leadership Themes

Clusters of online content mapped to Diploma of L&M units

- Personal & Business Success
- Managing Change & Operations
- Workplace Relationships
- Leading
- People & Performance
- Focus on Customers



Assessment Tasks & Activities

- Research Tasks and Workplace Application Activities
- Completed after each Cluster / Module
- Submitted for Feedback
- Mentor Sessions
- Building at each stage towards a final report

Business Improvement Initiative

- Workplace Project or Business Improvement Initiative
- Final Project Report

Personal & Business Success

- Managing Self
- Projects

Managing Change & Operations

- Operational Planning
- Managing Change

Workplace Relationships

- Workplace Relationships
- Communicating

Leading

- Understanding Ourselves & Others
- Innovation

People & Performance

- Teams
- Performance

Focus on Customers

- Customer Service
- Continuous Improvement

LEADERSHIP EXCELLENCE PROGRAM OUTLINE



Follow the journey to
Leadership Excellence



Successfully complete
all aspects of the program



Celebrate Success



Blended / Self-paced Program options may include:

- Introduction – Information session
- Self-paced Global eLearning content for each Theme on ALA Training Portals
- 1:1 mentoring / coaching sessions
- Workplace Application & Results
- Ongoing support & feedback throughout the program
- Workplace Project or Business Improvement Initiative
- Third Party Report
- Final assessment through professional discussions



Units of Competence

BSB50420 DIPLOMA OF LEADERSHIP & MANAGEMENT



- **BSBCRT511** Develop critical thinking in others
- **BSBPMG430** Undertake project work
- **BSBOPS502** Manage business operational plans
- **BSBLDR601** Lead and manage organisational change
- **BSBLDR523** Lead and manage effective workplace relationships
- **BSBCMM511** Communicate with influence
- **BSBPEF502** Develop and use emotional intelligence
- **BSBSTR501** Establish innovative work environments
- **BSBTWK502** Manage team effectiveness
- **BSBLDR522** Manage people performance
- **BSBOPS505** Manage organisational customer service
- **BSBSTR502** Facilitate continuous improvement



Your ALA Team



Lynne Stephens

ALA Director

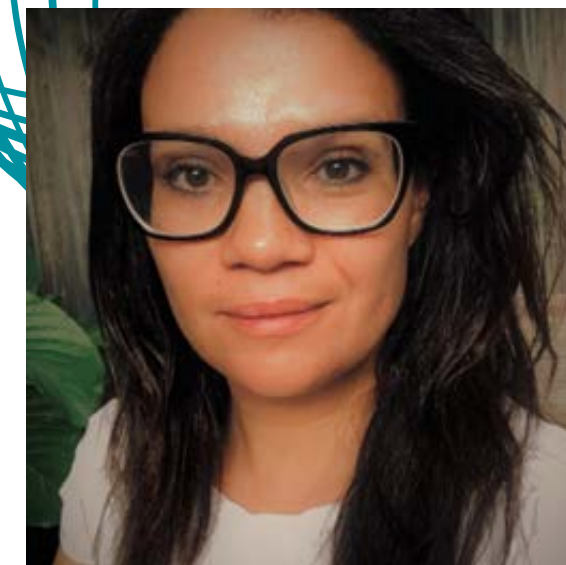
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